

2022

User Manual

OSCEC Grievance Management System
(For User)

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How to Apply

Visit Grievance Management System by following URL

Link: <https://scec.odisha.gov.in/scec/>

The screenshot shows the homepage of the State Co-operative Election Commission Odisha's Grievance Management System. The header includes the organization's logo and name, along with navigation links for Home, Check Grievance Status, and FAQs. The main content area features a welcome message and a form titled "Submit Your Grievance".

Submit Your Grievance

Name * **Father/ Husband's Name *** **Mobile Number ***

Member ID/KCC No. * **Village *** **District ***

Block * **Society *** **Department ***

Grievance Category *

Grievance *

ID Proof Type

ID Proof Document

Allowed File Types: jpg, png, pdf

Attach Evidence

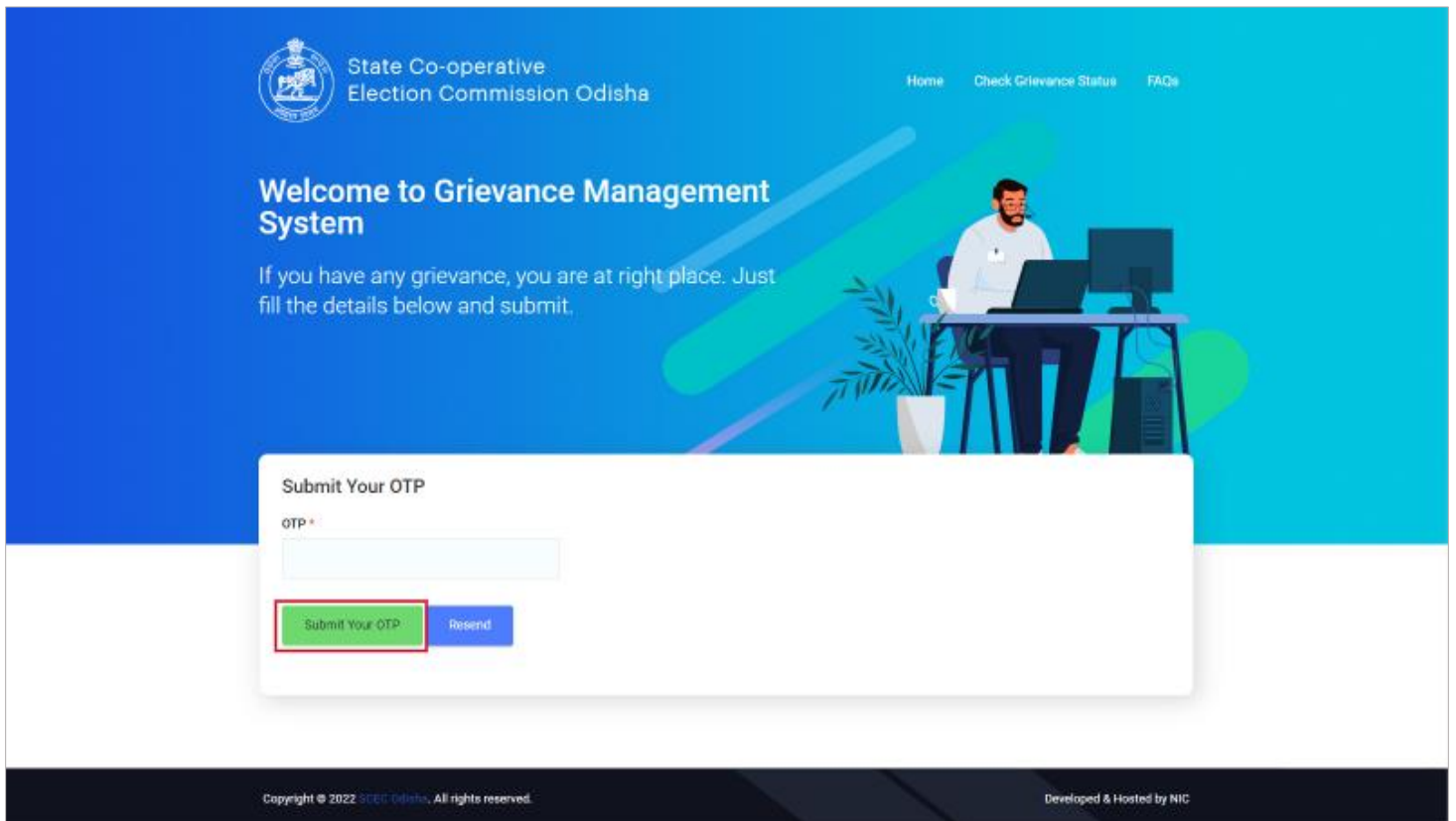
Allowed File Types: jpg, png, pdf

Captcha *

Captcha Value

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- Please fill all the details (Name, Father Name, Mobile number, Member ID/ KCC No., Village, District, Block, Society, Grievance Category, Grievance Message).
- User can provide other details if available.
- Enter the correct captcha value.
- Then click on Submit Your Grievance.
- After form submission, one OTP will be sent to given mobile number for verification.



- After successful verification, user will get another message against the grievance with one **Reference Number**. Please keep the **Reference Number** for future reference.
- After successful submission you will redirect to following page.



Welcome to Grievance Management System



Your grievance registered successfully with reference number **KNP-22-0007**. You can check your grievance status by using your mobile number and reference number. Please note down your reference number for future reference.

[Back to Home](#)

How to check Grievance Status

Please click on **Check Grievance Status** to check all the details

OR click on following link

Link: <https://scec.odisha.gov.in/scec/check-complaint-status>

- Enter your mobile number which was registered at the time of grievance application.
- Then you will redirect to dashboard page.



State Co-operative Election Commission Odisha **Grievance Management System** Welcome 7978580735

Dashboard

Logs

Grievances Resolution Status 0%

All Grievances

Sl.No.	Grievance No.	Category	Status	Registered On	Action
1	KNP-22-0007	Notification	Open	17 Jan 2022, 04:04 PM	
2	KNP-22-0001	Notification	Open	17 Jan 2022, 11:44 AM	

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- Click on eye icon to view all grievance details.

State Co-operative Election Commission Odisha **Grievance Management System** Welcome 7978580735

Dashboard


Logs

Grievances Resolution Status 0%


Grievance Information (KNP-22-0007)

Name	Satyajit Behera	Member ID	7978580735
Mobile	7978580735	District	Kendrapara
Block	Derabish	Society	Baladevjew MPCs Ltd
Department	Cooperation Department	Grievance Category	Notification
Status	Open	Registered On	17 January 2022, 04:04 PM
Last Response	NA	Due On	18 Jan 2022, 04:04 PM

Grievance Status

 **Grievance Registered**
17 January 2022, 04:04 PM

Grievance Details

 **Satyajit Behera**
📅 17 January 2022, 04:04 PM

Test Grievance

Attachments

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- Now you can check all the details given at the time of grievance application.
- Can check Grievance Status by right hand side panel.
- When Grievance closed, then user will be notified through SMS.